

Kane County Health Department Surpasses 15,000 Referrals Through IRIS System

The Kane County Health Department (KCHD) is proud to announce that its Integrated Referral and Intake System (IRIS) has recently surpassed 15,000 referrals, marking a major milestone in connecting residents to critical health and social services.

IRIS is a centralized, secure platform that allows community organizations and healthcare providers to make and track referrals to programs that address a variety of needs, including behavioral health, social support and preventive services. Since its launch, IRIS has streamlined access to services and helped agencies collaborate more effectively to meet the needs of the community.

“We know this milestone is a direct result of the dedication of our partner organizations and the staff who use IRIS every day,” said Michael Isaacson, Executive Director of the Kane County Health Department. “By making it easier to connect residents with the right services at the right time, IRIS is helping improve health outcomes across Kane County.”

“The IRIS system has become an important resource for our department. It allows our officers and social workers to quickly connect individuals in crisis with the services and support available in our community,” noted Aurora Chief of Police Matt Thomas. “By streamlining referrals and strengthening collaboration between agencies, IRIS helps ensure people receive the help they need when they need it most.”

“IRIS has improved communication between staff and partner organizations, ensuring that participants receive appropriate services more efficiently. It has strengthened our organization’s ability to connect individuals and families with critical resources in just a few clicks,” said Gisela Alvarez, Program Supervisor at Family Focus of Aurora.

For more information about IRIS or to learn how your organization can participate, visit: <https://www.kanehealth.com/AOK/Pages/Initiatives-Pages/IRIS.aspx>

